

# Warranty Terms

- 1** EASIWise Technologies warrants that this product will be free of any defects in material and workmanship which under normal residential use may manifest themselves within a period of 365 days from the date of purchase or in respect of commercial or professional purposes, manifest themselves within a period of 90 days from the date of purchase.
- 2** Any claim in terms of the warranty must be supported by proof of purchase and installation by qualified installer. If such proof of purchase is not available, then notwithstanding anything to the contrary herein, the supplier's normal charge of service and/or spares will be payable by the customer upon return of the repaired product.
- 3** If a claim is made in terms of the warranty within the first 7 days from date of purchase, the faulty product will be exchanged provided the product is in its original packaging with all accessories. Failing return of the product within 7 days, the supplier's liability shall be limited to the replacement or repair at the sole discretion of the supplier or authorised dealer of the product to eliminate any defect in the workmanship or materials found due exclusively to any acts or omissions on the parts of the supplier, of which any defects the supplier shall have been notified in writing by the customer within aforesaid warranty period.
- 4** The warranty excludes any abuse or any non-authorised modification of this product.
- 5** The warranty provided herein and the obligations of the supplier as aforesaid are in lieu of, and the customer waives, all other warranties, guarantees, conditions or liabilities, express or implied, arising by law or otherwise, including without limitation, any obligation of the supplier in respect of any injury, loss or damage (direct, indirect or consequential) arising out of the use of, or inability to use, this product and whether or not occasioned by the suppliers' negligence (gross or otherwise) or any act or omission on its part.